

Operating System Support Plan for Test Delivery System 2020-2021

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Introduction

A supported operating system is one for which Cambium Assessment, Inc. (CAI) provides updates to the Secure Browser for that operating system. CAI actively tests the Secure Browser with supported operating systems to ensure compatibility and provides Secure Browser updates, as needed, when the supported operating systems are updated or as bugs in the Secure Browser are detected and fixed.

This document describes CAI's plan for supporting operating systems during the upcoming test administration and following years. This plan helps districts and schools manage operating system deployments based on the support timelines.

Support Plan for Operating Systems

[Table 1](#) lists the operating systems and the anticipated end-of-support dates. The shaded cells in [Table 1](#) indicate the following:

- **Yellow shading**—CAI ends support for operating systems after the 2020-2021 school year.
- **Gray shading**—CAI ends support for operating systems after the 2021-2022 school year.

Table 1. Supported Operating Systems

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
Windows ^a			
8 (Professional and Enterprise)	October 2012	End of 2021-2022 School Year	CAI's support for Windows operating systems ends ten school years after its release date. For the most part, this coincides with Microsoft's official end-of-life policies for its operating systems.
8.1 (Professional and Enterprise)	October 2013	End of 2022-2023 School Year	
10 (Educational, Professional, and Enterprise (Versions 1809-20H2))	July 2015; rolling	Windows 10 has no current end of support date. On a rolling basis, new versions of Windows 10 will be tested and approved for support and old versions will be removed from the support plan.	
Server 2012 R2	October 2013	End of 2022-2023 School Year	
Server 2016 R2	October 2016	End of 2025-2026 School Year	

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
Mac ^a			
10.11	<u>September 2015</u>	End of 2020-2021 School Year	As long as Apple continues to release new versions of Mac OS annually, CAI will support the six latest versions in 2020-2021. CAI will transition to a support policy of four active versions of macOS.
10.12	<u>September 2016</u>	End of 2020-2021 School Year	
10.13	September 2017	End of 2021-2022 School Year	
10.14	September 2018	End of 2021-2022 School Year	
10.15	October 2019	End of 2022-2023 School Year	
11 (Big Sur)	November 2020	End of 2022-2023 School Year	
Linux ^c			
Fedora 30 LTS (Gnome)	April 2019	End of 2022-2023 School Year	Official Fedora support typically ends one to two years after a release.
Fedora 31 LTS (Gnome) ^b	October 2019	End of 2023-2024 School Year	
Ubuntu 16.04 LTS (Gnome)	<u>April 2016</u>	End of 2020-2021 School Year	Ubuntu typically supports long term support (LTS) distributions for five years after a release.
Ubuntu 18.04 LTS (Gnome)	April 2018	End of 2022-2023 School Year	
Ubuntu 20.04 LTS (Gnome) ^b	April 2020	End of 2023-2024 School Year	

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
iOS			
12.4 13.4-13.7 14.2-14.4, 14.5 ^b	September 2018; rolling	CAI supports the three most recent major releases of iOS.	Supported tablets: All 9.7" or larger iPads running a supported version of iOS/iPadOS.
Chrome OS ^d			
83-87	June 2020; rolling	For any given school year CAI will support the latest version of Chrome OS available during the summer months and all subsequent versions until the following summer. For example; if Chrome 84 is released in July, it and all versions of Chrome after it will be supported until July of the following year.	Google releases new versions of Chrome OS every six weeks. Support may require updating the Chrome kiosk application.

- a If Microsoft or Apple ends support for an operating system sooner than six years after its release, then CAI will stop supporting that system one full school year after support ends.
- b Support for this version is anticipated upon the completion of testing following its release
- c For Linux distributions, CAI will end support at the end of a full school year after the official distributor's announced end-of-life support date
- d CAI will not support any device that Google does not support for auto-update. Information on Google's auto-update policy, including currently supported devices, can be found at <https://support.google.com/chrome/a/answer/6220366>

Appendix. Change Log

Location	Description of Change
Support Plan for Operating Systems	Removed iPad 4 [™] generation from list of supported iPads.
Support Plan for Operating Systems	Updated information on supported Android tablets
Throughout	CAI replaced a reference to AIR within text, URLs, or email address.
Throughout	Removed Android from table of supported operating systems
Support Plan for Operating Systems	Updated support for iOS and Chrome OS
Support Plan for Operating Systems	Added clarity for supported iOS and Chrome OS.
Support Plan for Operating Systems	Renamed Mac OS X 10.16 to 11 (Big Sur)
Support Plan for Operating Systems	Added support for iOS
Support Plan for Operating Systems	Updated support for iOS 14.4
Support Plan for Operating Systems	Removed footnote b for Chrome 87
Support Plan for Operating Systems	Updated support for iOS 14.5
Support Plan for Operating Systems	Added macOS 11 and updated release date
Support Plan for Operating Systems	Added Windows 10 2004 and Windows 10 20H2